

THE FACTS



METROLift

METROLift is a curb-to-curb service for riders with disabilities who cannot access regular service stops or vehicles.

METRO is here when you need us!

Requirements to Ride

- If you can't walk or roll to or from a bus stop
- If you need assistance boarding, riding or getting off a bus
- A physician certifies your disability

METRO makes final eligibility decisions in accordance with ADA (Americans with Disabilities Act).

Subscription Benefits

- Book a trip and ride the same day
 - Schedule daily, weekly and monthly trips by phone with a customer service representative or use automation in English and Spanish
 - Up to five same-day trip changes per calendar month—more if circumstances are beyond your control
 - Free rides to and from jury service
 - Curb-to-curb service and assistance beyond the curb when needed or requested
 - \$1.25 base fare in service area
 - \$2.50 premium fare in extended service area
 - \$12.50 book of 11 single tickets
 - \$47.25 monthly pass
 - \$418.50 yearly pass
- (Same day service supplemented by taxis)

For more information call us at METROLift Customer Service and Eligibility at 713-225-0119 or visit RideMETRO.org.



Customer Service | 713-635-4000 | RideMETRO.org